



# TRADE FROM HEART

January 2026

## 1. Promotion Overview

**Trinota Markets (Global) Limited**, a company regulated as a Securities Dealer by the Financial Services Authority of Seychelles with license number SD035 ("**M4Markets**" or the "**Company**"), invites its Clients to participate in the "**Trade from Heart**" Promotion (the "**Promotion**"), subject to the terms and conditions outlined herein (the "**Terms and Conditions**").

For participating in the Promotion, the participants should have already successfully completed the steps required for opening an account with the Company, the Client's due diligence and know your Client procedures are completed, and the account is activated.

## 2. Promotion Period

2.1. The Promotion will commence on February 1<sup>st</sup>, 2026, at 00:00 and conclude on February 28<sup>th</sup>, 2026, at 23:59 (the "**Promotion Period**").

## 3. Eligibility Criteria

- 3.1. The Promotion is available to new and existing Clients residing in India, provided they meet the eligibility criteria outlined in the Client Services Agreement and these Terms and Conditions (the "**Eligible Participants**").
- 3.2. Employees of the Company, affiliates of the Company, and their immediate family members, are not eligible to participate in the Promotion.
- 3.3. MAM/PAMM accounts are also excluded from the Promotion.

## 4. Participation Requirements

- 4.1. Only trading activity that is considered legitimate and compliant according to the Company's Client Services Agreement and section 7 of these Terms and Conditions will be counted towards the Promotion.
- 4.2. To qualify for the Promotion, Eligible Participants must meet the criteria described in section 5 below to qualify for the Promotion (the "**Qualified Participants**").
- 4.3. The criteria described in section 5 must be met on a single MT4/MT5 Account (the "**Trading Account**") opened in the Qualified Participants' name.

## 5. Prize Details

- 5.1. Upon completing the required trading conditions in Section 6 below, Qualified Participants will be eligible to win 1 (one) of the Prizes as specified in section 5.3 below (the "**Prize**").

5.2. Only one (1) of the following Prizes can be awarded to one (1) winning Qualified Participant (the "Winner"):

Ranking	Standard Lots	Cash Prize (USD)
1 <sup>st</sup> Winner	500	1,500
2 <sup>nd</sup> Winner	250	750
3 <sup>rd</sup> Winner	100	300
4 <sup>th</sup> Winner	50	150
5 <sup>th</sup> Winner	50	150
6 <sup>th</sup> Winner	50	150
7 <sup>th</sup> Winner	50	150
8 <sup>th</sup> Winner	50	150
9 <sup>th</sup> Winner	50	150
10 <sup>th</sup> Winner	50	150

5.3. The Winner of the Prizes will be determined via a lucky draw which will take place 10 (ten) days after the Promotion end.

5.4. The Prize as described above will be awarded to the Winner Qualified Participant's Trading Account within twenty (20) calendar days from the end of the Promotion.

## 6. Conditions

6.1. These Terms and Conditions will be available on the Company's website, and by participating in the Promotion, Qualified Participants implicitly agree to these Terms and Conditions, as well as to the Client Services Agreement.

6.2. The Promotion is open only to individuals at least 18 years of age who have a thorough understanding of FX and CFD trading.

6.3. To participate in this Promotion, Eligible Participants will need to complete M4Market's registration form, successfully complete their economic profile and upload the required know your customer documents (KYC) in their Client Portal to verify their profile.

6.4. In addition to the criteria described in section 5 above a minimum of 10 (ten) lots must be achieved in order for the Eligible Participants to enter the Promotion.

6.5. No internal transfers and withdrawals are permitted during the Promotion Period. In case a Qualified Participant requests a withdrawal and/or internal transfer he/she will be automatically excluded from the Promotion.

6.6. Only trades opened on FX, oil, metals and cryptocurrencies will count toward the Promotion.

6.7. Lots traded on a bonus will not be calculated toward the Promotion.

6.8. The allocation of Prizes under the Promotion shall be determined solely by the aggregate trading volume executed by Clients.

6.9. The Qualified Participants win will be confirmed to them via telephone communication

and/or email communication and/or a notification on their client portal within 10 (ten) calendar days from the Promotion end date.

- 6.10. In the event of a tie between two (2) or more Qualified Participants, the Winner shall be the Qualified Participant who achieved the applicable qualifying criteria first.
- 6.11. The Winner will be given a period of 30 (thirty) days from receiving the announcement of their win to confirm acceptance of their Prize by contacting their Account Manager directly.
- 6.12. This Promotion cannot be combined with any other M4Markets' offers or Promotions offered or promoted from time to time.
- 6.13. The Promotion is available only to Eligible Participants.
- 6.14. The Company is not required to award a Prize to an Eligible Participant who has not successfully completed the necessary account verification process. It is the Eligible Participant's responsibility to ensure their account is verified before participating.

## 7. M4Markets Rights

- 7.1. M4Markets reserves the right, at its sole discretion, to alter, amend, suspend, or terminate the Promotion at any time. This includes the right to:
  - a. Deny participation;
  - b. Withhold benefits; or
  - c. Withdraw the Promotion and any profits generated from abusive trading practices.
- 7.2. Abusive trading practices includes, but is not limited to:
  - a. Multiple registrations from the same IP address or profile;
  - b. Participation in the Promotion on behalf of third parties without proper authorization;
  - c. Fraudulent trading, manipulation, hedging, or attempts to secure risk-free profits.
- 7.3. M4Markets shall not be liable for any consequences arising from amendments, suspensions, or cancellations of the Promotion.
- 7.4. In case of alteration or amendment of the Promotion and these Terms and Conditions, the new version will be uploaded to the Company's Website and this version will be applicable without the need for any further notification.
- 7.5. In case of suspension or termination of the Promotion and these Terms and Conditions, this will be communicated by email to any Qualified Participant. For any other Client, not being a Qualified Participant, no notification will be provided to them and the Promotion, and these Terms and Conditions will merely be removed from the Company's website.
- 7.6. The Company is not responsible for (a) technical failures affecting participation in the Promotion, and/or (b) delays or errors in Prize distribution due to circumstances beyond our reasonable control.

## 8. Miscellaneous

- 8.1. By participating in this Promotion, Eligible Participants acknowledge and understand that CFD trading is complex, leveraged, and carries a high risk of rapid financial loss. Eligible Participants should ensure they understand how CFDs work and assess whether they can afford the associated risks.
- 8.2. In the event of any discrepancy between a translated version of these Terms and Conditions and this English language version, this English language version shall prevail.

## 9. Governing Law, Dispute Resolutions and Jurisdiction

- 9.1. These Terms and Conditions are governed by the laws of the Republic of Seychelles.
- 9.2. If an Eligible Participant has a dispute or misinterpretation regarding the Promotion and these Terms and Conditions, they must submit a formal complaint according to the Company's Complaints Handling Procedure found on the Company's Website within 7 (seven) business days of the disputed event.
  - 9.2.1 The complaint must include:
    - a) Full name and account details;
    - b) Description of the issue; and
    - c) Relevant evidence (e.g., screenshots, transaction records, communications).
  - 9.2.2 The Company will acknowledge receipt of the complaint within 48 hours and assign a case reference number.
- 9.3 Internal Investigation
  - 9.3.1 The Company's Complaint Handling Unit and Customer Support teams will conduct an internal investigation within 5 (five) business days of receiving the dispute.
  - 9.3.2 The investigation will involve:
    - a) Reviewing the Terms and Conditions;
    - b) Verifying account activities and Promotion eligibility;
    - c) Checking system logs for technical discrepancies; and
    - d) If additional information is required, the Eligible Participant will be notified and given 3 (three) business days to provide the requested details.
- 9.4 Resolution & Decision
  - 9.4.1 Upon completing the investigation, the Company will issue a formal resolution response via email, outlining:
    - a) Findings of the investigation;
    - b) Whether the claim is upheld, denied, or partially approved; and
    - c) Any corrective actions or compensations (if applicable);

9.4.2 If the Eligible Participant's claim is valid, the Company may offer one of the following resolutions:

- a) Credit adjustment or Prize reinstatement;
- b) Recalculation of Promotion Prize; or
- c) Other compensation in accordance with the Company's policies.

9.4.3 If the claim is denied, the Company will provide a clear explanation, citing these relevant Promotion Terms and Conditions.

9.5 The Company will make all reasonable efforts to resolve disputes fairly and in good faith.

9.6 The decision of the Company in this respect will be final and binding.

9.7 If the Eligible Participant is still dissatisfied with the Company's decision, it may refer the dispute to the relevant regulator or supervisory authority of the Company or file a lawsuit before the courts of Seychelles.